




Tender Hearts
 SENIOR CARE
Client Newsletter



Education

“Thank You”



Website

We introduced our new website during the last Caregiver Clinic in August. Check us out. This new website while defining who we are, will also be a source of education and information for our team, you and your family or someone you know in the community concerned about health and wellbeing. If you have any suggestions for links or content you would like to see please let us know. Our thanks goes out to Two Bit Productions for a job well done.

Professional Care Management

While you may be familiar with our care managers who maintain the quality of in home cares we provide Tender Hearts Senior Care offers much more with Professional Care Management.

Think of a Professional Care Manager as your health and wellness guide an experienced advisor who after a comprehensive assessment recommends a plan to promote, protect and maintain

Being able to function and having the chance to do what you want.

Being independent, having self-determining choices, opportunities and activities.

Having physical and emotional states of well being

Not being held back by pain.

Give us a call to learn more about planning for wellness.

Announcements

Caregiver Clinic

Thank You to all participating in our last clinic. Our quarterly clinics are an important part of our team building. These clinics are designed to be informative and educational in understanding our team goals and how as a team we can improve the cares we provide for you.

Labor Day

September 5, 2011 the office will be closed for the Labor Day Holiday. Please leave all non-emergency calls for the following business day. We appreciate your cooperation with this and will be happy to assist starting Tuesday.

Policies and Procedures



Smoking and Tobacco

Tender Hearts is committed to providing our clients care options that promote health and wellbeing. Smoking and the use of other tobacco products while providing cares for our clients is prohibited. This includes a clients residence and when transporting. Whenever caregivers are with a client or at a clients home smoking and the use of other tobacco products is not allowed.

Breaks Rest and Meal

Caregiving is a service where a break is so much needed. Tender Hearts Senior Cares policy regarding breaks allows for 20 minutes of rest breaks for every scheduled shift lasting more than 6 hours. Providing cares as a caregiver is not anything like working in retail or manufacturing. Typically when working a longer shift it is because the client requires constant care. Thus the challenge of being able to take a rest break without leaving the client unattended or on their own. Opportunities will arise during a shift to take a rest break. We will discuss further how to identify these opportunities.

“Happy Birthday”

“Clients”

“Caregivers”

- William V 9/2
- Emily M 9/6
- David G 9/7
- Shirley G 9/7
- Rosalie D 9/8
- Lillian S 9/17
- Zach A 9/24
- Milo H 9/26
- Laverne S 9/29
- Susan P 9/29



- Diane V 9/4
- Todd W 9/11
- Crystal D 9/13
- Maria S 9/17
- Barbara L 9/20

Please **“Welcome Back”**
to our team

 Paula A

“Thank You”

for your for the trust you place in our team. Dawn, Katie, Crystal and Todd

nothing but the
“facts”

A dragonfly has a lifespan of 24 hours.

Spotted skunks do handstands before they spray.

The first toilet ever seen on television was on “Leave It To Beaver.”

